

# EAO Regional Conference

## Presentation Highlights

March 30, 2017 • 0830 – 1630

### Speakers

**BILL RYAN**, Professor of Social Work and Couple and Family Therapy McGill University, Montréal, Québec  
**“We Treat Everybody the Same! LGBT Seniors in Care: From Repression to Invisibility”**

**BRAD SPOONER**, Program Manager (NROCRC)  
**and STÉPHANIE CADIEUX**, Elder Abuse Ontario Regional Consultant

#### **3 Elder Abuse Case Studies: Discussion and Solutions**

Join us for a stimulating case study review session. Case studies will be based upon actual cases as addressed by the Nepean Rideau Osgoode Community Resource Centre (NROCRC) Elder Abuse service. Through interdisciplinary round tables learn about best practices in addressing elder abuse. Case studies will include crisis bed programs discussion.

**MELANIE HOTZ**, Alzheimer’s Society luncheon speaker

#### **“A Caregiver’s Journey”**

Melanie will speak about the many challenges that come with caregiving and how important it is to receive social supports and take care of oneself to avoid caregiver fatigue and the risk of abusive behaviors towards seniors.

**SERGEANT GUY PAUL LAROCQUE**, CPA, CGA

#### **“ScamSmart”: Prevention of Frauds and Scams**

Sergeant Guy Paul Larocque will discuss the following:

- What is the Canadian Anti-Fraud Centre
- Statistical Trends on fraud
- Top schemes with a focus on the ones targeting seniors
- Some prevention and awareness pointers
- What to do if targeted or a victim

**ALLISON HEWLITT**, Certified Elder Mediator

**and MARY-ANNE POPESCU**, Executive Director (OAFM)

#### **Elder Mediation for Families in Conflict**

This presentation will provide an in-depth understanding of Elder Mediation, how the program functions, the role of mediators in elder abuse situations, describe expectations of family/those involved, and how agencies and families can access Elder Mediators. Using case studies from past work experience, the speakers will demonstrate how the Mediation program can help people understand the dynamics of how mediation can support older adults and their families in finding solutions and the benefits of using Elder Mediation as an option for intervention.

**MANON DESJARDINS NIGHBOR**, RN/Certified Elder Mediator

#### **Elder Mediation within the Context of the Champlain CCAC Respite and Relief Program**

Manon will be discussing the role of an Elder Mediator within the context of the Respite and Relief Program (Champlain CCAC). Highlights will focus upon the evolution and the benefits of the program and feature an Elder Mediation case study.

## Speaker Profiles



**BILL RYAN** is a social worker and adult educator. He has worked locally, provincially, nationally and internationally on issues related to sex education, prevention, care and policy development. Presently he teaches in Social Work and Couple and Family Therapy at McGill University, and has been a consultant to governments nationally and internationally. He is the founder of Project 10, one of Canada's largest outreach programs to gay, lesbian, bisexual, trans and two-spirit youth.

Bill's research has centered on gay youth, homophobia, gay men's health, same-sex parenting, aging in the gay and lesbian population, sexual education, schoolyard

homophobic bullying, access to health care and the development of support services. He teaches the only course at McGill University on counseling issues related to sexual orientation and gender identity.

**BRAD SPOONER** is a Program Manager at the Nepean, Rideau and Osgoode Community Resource Centre (NROCRC) in Ottawa. He has supported the process of establishing the Elder Abuse Response and Referral Service in the City of Ottawa in both official languages. Brad has worked with the Champlain Elder Abuse Response Committee to bring a crisis bed support program to Ottawa for victims of elder abuse and is a key member of the Ottawa Elder Abuse Response Committee. Brad is a strong Advocate for funding to support victims of abuse.



**STÉPHANIE CADIEUX** is Elder Abuse Ontario's newest Regional Consultant for the Eastern region of the province. Most recently, she was in the position of Outreach Worker for the Elder Abuse Response and Referral Service (EARRS) in Ottawa at the Nepean, Rideau & Osgoode Community Resource Centre where she has been responsible for working with local service providers and seniors groups, to coordinate and facilitate education seminars to raise awareness about elder abuse, intervention and response strategies. Stephanie is the Chair of the Ottawa Elder Abuse Response Committee's Education and Awareness Sub-committee, which is responsible for overseeing the development of the education and training strategy for

EA awareness and has a successful background in community outreach, marketing and promotion.



**SERGEANT GUY PAUL LAROCQUE** CPA, CGA, has been a member of the Royal Canada Mounted Police (RCMP) since 2002. He was recently appointed to the position of Mass Marketing and Major Fraud Coordinator for the RCMP where he represents Canadian law enforcement by providing lectures and participating in working groups to develop policy to combat mass marketing fraud in Canada. He has had a diverse policing career, while working in both in financial crime and general duty policing. While posted with the Financial Crime Section in New Brunswick, he led the first case of mortgage fraud in New Brunswick. Prior

joining the RCMP, Sergeant Larocque worked for 4 years as an auditor for the Credit Unions in New Brunswick. He holds a Bachelor degree in Business Administration from the University of Moncton and is a member of the Chartered Professional Accountant Association of Canada.



**ALLISON HEWLITT** is a Certified Elder Mediator with 15 years of experience in group facilitation, communications, conflict resolution and the applied use of information and communication technologies. Allison helps individuals and families get unstuck – one conversation at a time. Her passion for working with older adults and adult families landed her in the field of Elder Mediation where she works with families in times of crisis and in planning for later and end of life. Allison introduces and manages a process that enables families to tap into their own problem-solving potential discovering for themselves how they want to move forward.



**MARRY-ANNE POPESCU** is the Executive Director of the Ontario Association for Family Mediation (OAFM). As an OAFM Accredited Family and Elder Mediator in private practice, she works to bring peaceful resolutions that help families adapt to challenges and changes across the life cycle. Mary-Anne is also a roster mediator for the Office of Independent Police Review Director (OIPRD), and the Ministry of Government and Consumer Affairs. In recognition of her volunteer contributions to St. Joseph’s Maternal Health Support Program, Mary-Anne received the Ontario Award for Good Citizens, from the Ministry of Citizenship and Immigration. Mary-Anne supports diversity and acceptance as an ally and volunteer for Toronto PFLAG. She served for eight years as a Panel Member on the City of Toronto’s Committee of Adjustment. Mary-Anne is also the past Chair of the ADR Institute of Ontario’s Family Section and past Board Member of the OAFM.



**MANON DESJARDINS NIGHBOR** is a Registered Nurse and a Certified Elder Mediator with the Respite and Relief Program with the Champlain CCAC. Manon has over 23 years of experience providing care in various health care settings. In her more recent role, Manon offers mediation to families in conflict about their loved one’s care and providing assistance to decrease their caregiver burden.

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## About the Perley Rideau

The Perley and Rideau Veterans’ Health Centre is one of the largest long-term care homes in Ontario, with 450 beds, including 250 for Veterans of the Second World War and the Korean War. The Perley Rideau, as it is popularly known, is a growing seniors’ village anchored by 139 independent apartments, 410 long-term care beds, 40 short stay beds, a variety of assisted-living services and day programs designed for seniors. The village features a Guest House that provides respite care for up to 12 individuals with early to mid-stage dementia. Other on-site amenities include a chapel, pharmacy, cafeteria, pub, games room, arts and crafts studios and a physiotherapy and massage clinic. Located on more than 25 acres of landscaped grounds near the healthcare complex on Smyth Road, the Perley Rideau organizes regular social events including concerts and other live performances, weekly Bingo, and special events linked to the organization’s illustrious 118- year history. With a staff of 800 and approximately 350 volunteers, the Perley Rideau enables all residents to live their lives to the fullest in a safe, supported and cheerful environment.



**Perley Rideau**

The Perley and Rideau  
Veterans' Health Centre



**Elder Abuse Ontario**  
Stop Abuse - Restore Respect