



**ESSENTIAL VISITORS**

A person performing an essential support service  
\*permitted to visit during outbreak or isolation\*

**Support Worker**  
(Physician, Nurse Practitioner, Maintenance ect. not LTC staff)

Must pass active screening with temperature check  
Must have a negative COVID-19 test within the past 2 weeks  
In an emergency situation, does not need to attest to a negative COVID-19  
Mask provided by the home

Must be approved by the leadership team

**Visiting an End-of-Life or Critically Ill Resident**

Must pass active screening with temperature check  
Visits take place in resident rooms  
No COVID-19 test required  
Mask provided by the home

Approved / added to the list at admissions by the RN on the Unit

**Government Inspectors**

Must pass active screening with temperature check  
No COVID-19 test required  
Mask provided by the home

No Approval Required

**Designated Caregiver**  
\*Designated in Writing by the resident / SDM to provide direct care to the resident – can also be a private service provider\*

Must pass active screening with temperature check  
Must have a negative COVID-19 test within the past 2 weeks  
Must attest that they have not visited any other resident self-isolating / symptomatic; and/or another home in outbreak in the past 14 days  
Must be trained on PPE/Hand Hygiene and review the visitor policy at initial visit and monthly  
Visits take place in resident rooms or a walk outside the Perley Rideau  
Maximum 2 caregivers designated  
Mask provided by the home

Resident/SDM will submit in writing the name of the 2 designated caregivers to admissions which will update the information in PCC. Perley Rideau badges (\$5.00 cost) will be provided

**GENERAL VISITORS**

Provides non-essential services or for social reasons  
\*not permitted to visit during outbreak or isolation\*

**Indoor Visit**

Must pass active screening with temperature check  
Must have a negative COVID-19 test within the past 2 weeks  
Must attest that they have not visited any other resident self-isolating / symptomatic; and/or another home in outbreak in the past 14 days  
Must be trained on PPE/Hand Hygiene and review the visitor policy at initial visit and monthly  
Visits take place in resident rooms or a walk outside the Perley Rideau  
Must be scheduled in advance  
Mask provided by the home  
Not permitted during an outbreak/isolation

No Approval Required, scheduled online

**Outdoor Visit**

Must pass active screening with temperature check  
No COVID-19 test required  
Must bring their own face covering  
Visits take place in designated visiting area  
Must be scheduled in advance  
Not permitted during outbreak/isolation

No Approval Required, scheduled online

The following are not considered visitors: LTC home staff, volunteers and placement students. Access to the home is determined by the home.

**ABSENCES**

**Short Stay Absences**  
\*Requires consultation with the nurse on the unit

For healthcare, social or other reasons.  
Does not include overnight stay except a single night emergency room visit.  
If resident is admitted, follow the re-admission process  
Residents must be provided with a medical mask to be worn at all times when outside the home (if tolerated).  
Resident will be provided with a risk assessment and teaching related to IPAC practices.  
If the home is on outbreak, the resident can only leave for a medical appointment  
Upon return the residents must be actively screened but are not required to be tested and/or isolated.

The resident must make the request to the nurse on the unit

**Temporary Absences**  
\* Requires at least 24 hours advanced notice and all requests require approval by the manger of resident care

For personal reasons  
For one or more nights  
Homes must review and approve all temporary absences based on a case by case risk assessment by the manager of resident care.  
If the home denies the absence request, the home must communicate this to the resident/SDM in writing, including the rationale for the decision  
Upon return the resident will be tested for COVID-19 and will require 14 days of self-isolation  
In the event the home goes into outbreak while the resident is out of the facility, they may not be able to return until the facility is out of outbreak (decision guided by public health)

Approved by the Manager of Resident Care