



Perley Rideau

The Perley and Rideau
Veterans' Health Centre

Family and Friends Council

Minutes of Meeting

May 21, 2015

Boardroom, 2nd Floor

7:00 PM

Attendees: Ray Bailey, Carolyn Young-Steinberg (PRVHC Staff Liaison), Joan Olinik, Vera Abercrombie, Bob Hamley, Jim LaPlante, Colleen LaPlante, Mark Bowman, George Leir, Margaret Becker, Thomas (Ted) Harris, Lucinda Montizambert, Fran Cordukes, Doreen Rocque, Mary Boutette, Brent Mersey, Antonia Pigot, Patricia Deeks, Heather Moxley

Regrets: Akos Hoffer, Diana Hennessy, Brenda Tobin

- 1) Welcome and Roundtable Introduction
- 2) Review and Approval of May 21st Agenda
 - a) Motion – Colleen LaPlante
 - b) Seconded – Doreen Rocque
 - c) Approved

Review and Approval of Minutes of the April 16th meeting.

- a) Motion – Fran Cordukes
 - b) Seconded – Jim LaPlante
 - c) Approved
- 3) Report from PRVHC Management – Mary Boutette, PRVHC COO for Akos Hoffer, PRVHC CEO
 - a) Update on Quality Initiatives
 - i) Guidelines – multi-disciplinarian team in place
 - ii) Responsive Behaviours – team has been formed and a best practices document is being implemented
 - iii) How to safely care for residents on site rather than transfer them out. Nurse practitioner is providing on-site training to extend the capability of on-site staff. Dr. Ruth Ellen is a geriatric doctor and is providing advice and guidance to the staff.
 - b) Discussions with the Ottawa Hospital (TOH). Dr. Dalziel, Medical Director, Geriatric Medicine Ambulatory Services and Day Hospital, Ottawa Hospital, is working with the team doing the investigation. The definition of potential patients: Frail elderly at risk for significant decline in function if they were to remain in the hospital. In hospital from 7 days to 6 weeks.

- i) Looking at a screening tool to identify the patients that may be at high risk on their second day in hospital.
 - ii) First phase would be to 20 beds.
 - iii) Often the target destination would be home or a retirement home, but with support. There would be a significant amount of restoration. Will require additional support for therapy and active involvement in discharge planning. Funding for the incremental care is being explored:
 - (1) Long term care beds with a top up from MOHLTC or TOH
 - (2) TOH subcontract the service directly.
 - iv) The incremental staff would likely be PRVHC staff, but there would be additional consulting support from the TOH team including doctors.
 - v) Dr. Jeff Turnbull has created an outreach program where the medical team goes to the shelter to support the care needed. The model used with PRVHC might be similar.
 - vi) Dermatologist – he is moving his private practice to the PRVHC. He has previously been working with the Perley and a number of the residents.
- c) Staff related events
- i) May 28th – Staff appreciation day and barbeque
 - ii) June 11th – Next town hall – focus will be Quality Improvement journey and the relationship that the PRVHC wants to create with the staff. Note that there will be a session of the town hall specifically to meet with friends and family.
- d) Partnering on Education day with the FFC
- i) June 3rd – Chronic Pain Management and Palliative and End of Life Care
- 3) Music Therapy – Antonia Pigot and Patricia Deeks, who are both Music Therapists along with Kathleen Johnson
- a) Discussion on family using music with residents. The music therapists would be happy to advise and recommend. Remember that some residents with dementia may not be able to communicate the type of music they enjoy, if the volume is comfortable or if they want to continue listening.
 - b) Please see the attached summary of the presentation, although this does fully report on the great interactive presentation by Antonia and Patricia. They included many photos, video clips and stories of therapeutic work with the residents. They also explained the complementary relationship between the 3 music therapists and the two professional musicians on staff. There is currently a doctoral student working with the team.
- 4) Family and Friends Discussion
- a) This standing item on the agenda is a confidential discussion family and friends on the quality of care provided to residents, unless otherwise noted.
- 5) Treasurer’s update of March and April statements
 Motion – Fran Cordukes
 Second – Joan Olinik
 Approved
- 6) Report of the FFC Executive
- a) Family Council Week – Education event – June 3, 2:00 – 4:00, Chronic Pain Management and Palliative and End of Life Care.
 - b) June 11th – the PRVHC Townhall for families and friends will be held at 5:00p.m.
 - c) Next FFC meeting – June 18th – the Day in the Life of a Personal Support Worker (PSW)
- 7) Adjournment – 9:00 pm.