

Your Guide to Parking at Perley Health

Recognizing the value of social interaction to the health and well-being of Perley Health residents and tenants, special discounted parking rates have been established for frequent parking users, including residents, tenants, eligible family members and other visitors and caregivers. (See special insert for details.)

To simplify matters, we've standardized rates – including free parking for all users for the first 30 minutes.

We're also introducing secure, new Tap & Go® technology to speed payment at the new, all-weather gates and parking terminals.

The option is yours!

- ...Pay at the gate
- ...Pay at the kiosk
- ...Get a reloadable electronic FOB



And, we've introduced a secure, new cashless payment system to make it even simpler.



Perley Health residents, tenants, staff and designated family members, caregivers and visitors are also eligible for payment at source.

PerleyHealth.ca/parking-news

Questions?

Visit us online at PerleyHealth.ca/parking-news or contact Support Services, 613.526.7170 x 2520, csantoro@perleyhealth.ca

The Support Services office is open 8 am to 3:45 pm, Monday through Friday. The office is closed for lunch daily from Noon to 1 pm.

Comprehensive terms for Parking Services are available at PerleyHealth.ca/parking-news and upon request from Support Services.

Perley Health is one of the largest and most progressive long-term care homes in Ontario and a centre for research, education, and clinical innovation. Our Centre of Excellence in Frailty-Informed Care™ conducts and shares the practical research needed to improve care.

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If you have any questions or suggestions, please email info@perleyhealth.ca. Thank you.

PerleyHealth.ca

Your Guide to Parking at Perley Health

Perley Health Parking Rates

(Effective March 1, 2024)

The first 30 minutes is FREE!

No need to worry about pick-ups, drop-offs or deliveries. There's **no charge** for the first half hour. Thereafter, the standard parking rates detailed below apply.*

Flat Rate Fee

- First 30 minutes: FREE
- After 30 minutes: \$12.37

Note: No in/out privileges.

Park for up to 24 hours from time of entry.

Our Best Pay-as-You-Go Deal!

Get one of our new, programmable electronic FOBs at the Support Services office and pay-as-you-go. Top it up as required at any of the parking gates or at the parking kiosk in Perley Centre.

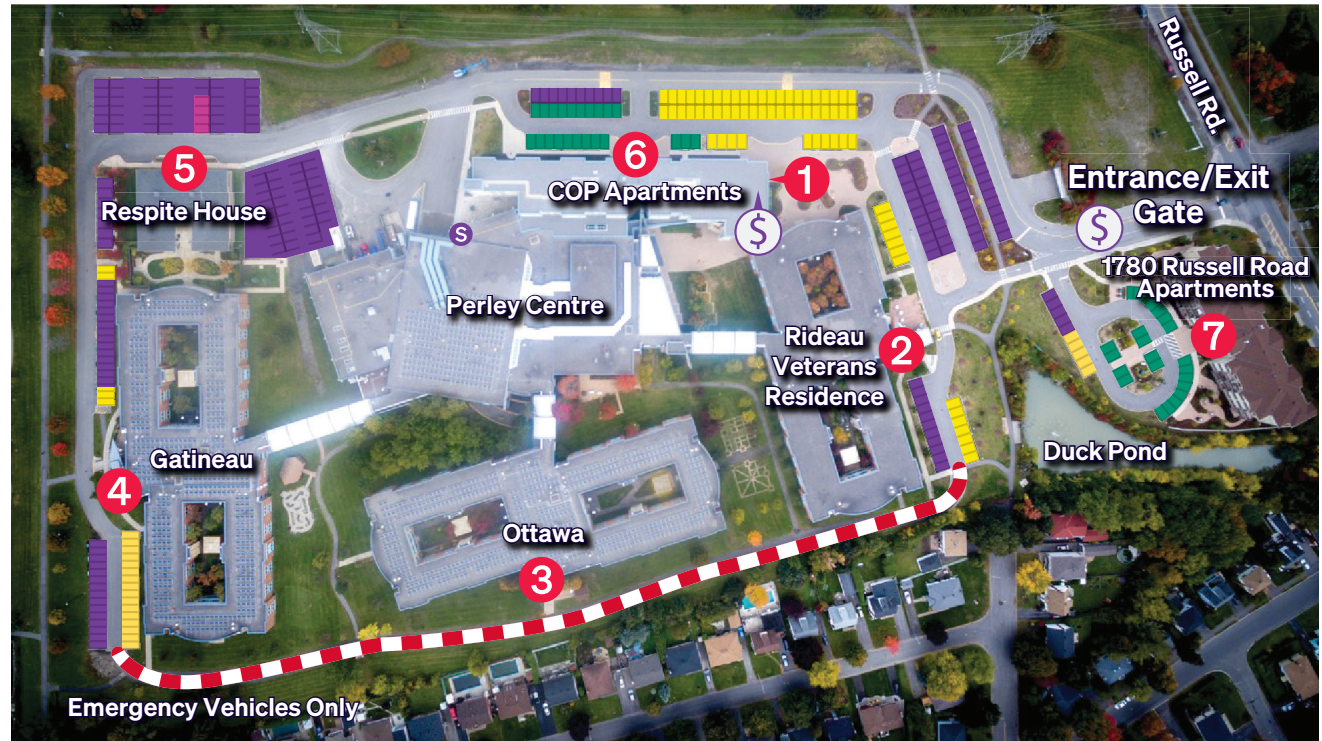
- 10 entries for \$67.02
- 20 entries for \$123.72
- 30 entries for \$170.12

No in/out privileges. Park for up to 24 hours from time of entry.

Monthly Parking

- Per vehicle: \$100*
- Full in/out privileges are available to monthly parking subscribers only.
- Park for up to 24 hours from time of entry.
- Due to limited parking spaces, only members of the Perley Health community can apply for monthly parking.
- A programmable electronic FOB is required for pay-as-you-go and monthly parking. FOBs are non-transferable. New and replacement FOBs are issued through the Support Services office (\$10, non-refundable.)

Parking and Buildings



Entrances

- | | |
|---|---|
| 1 Main Entrance (Perley Centre) Perley Health*
1750 Russell Road | 5 Respite House at Perley Health |
| 2 Rideau Veterans Residence | 6 Commissionaires Ottawa Place (COP)
1720 Russell Road |
| 3 Ottawa Residence | 7 1780 Russell Road
Apartments |
| 4 Gatineau Residence | S Staff Entrance |

Parking

- | | |
|--|--|
| Green square: Apartment Tenants | Red and white dashed line: Emergency Vehicles Only |
| Purple square: Staff, Students & Volunteers | Circle with dollar sign: Parking Kiosk/Payment |
| Yellow square: Visitors** | VISA, MasterCard, Interac logos |
| Pink square: Respite House at Perley Health Visitors | |

Please note that visitors are permitted to park in staff parking zones, if there are no available visitor parking spots.

All proceeds from parking are used to offset critical services for residents, tenants, caregivers and visitors.

Parking space is limited and reserved for use by Perley Health residents, tenants, their caregivers and visitors, our employees, volunteers, students, clinic staff and service personnel.

* All parking related fees are reviewed annually and adjusted to the cost of living.

Senior Living apartment tenants, their caregivers and guests are eligible for a range of exclusive parking benefits.

For existing apartment tenants (as of May 31, 2022), all free and other parking benefits are unchanged. Visit the Support Services office for details and assistance.

Parking benefits for all new senior living tenants (as of June 1, 2022) must first be approved. New tenants must first visit the Senior Living office to learn how to select from one of two optional benefits:

Option #1: Free parking for one (1) Designated Caregiver vehicle + five (5) complimentary parking passes per week

Option #2: Discounted parking for two (2) Designated Caregiver vehicles (at 50% of the regular monthly parking rate*) + 5 complimentary parking passes per week

Who qualifies as a Designated Caregiver?

Most of your family members, friends, caregivers and other frequent visitors may use one of the complimentary parking passes. To qualify for the free or discounted parking benefit, post-May 31, 2022, leaseholders (or their Substitute Decision-Maker/Power of Attorney) must designate one beneficiary who will receive free parking or up to two beneficiaries to receive discounted parking.

NOTE: These benefits are a privilege extended to qualified tenant visitors only. Benefits are non-transferable.

Who does NOT qualify as a Designated Caregiver?

Any caregiver eligible for reimbursement of parking charges from their employer and all Perley Health employees do not qualify for these benefits.

*The Residential Tenancies Act applies when establishing monthly parking rates for Senior Living tenants. Contact the Senior Living office for more details.

Where can I get these benefits and more information?

For tenants who have signed a lease before June 1, 2022, please continue to pick up your complimentary parking passes from the Senior Living office.

For tenants who have signed after May 31, 2022, your complimentary parking passes are available through Support Services. Arrangements to Designate Caregivers for free or discounted parking must be approved by the Senior Living office first, then processed by Support Services. The Support Services office is open 8 am to 3:45 pm, Monday through Friday. The office is closed for lunch daily from Noon to 1 pm.

What other options are available to my visitors and guests?

All residents, tenants, caregivers, visitors and staff may take advantage of free parking for the first 30 minutes plus our standard flat-rate, multi-use, pay-as-you-go and monthly parking rates.

What else do I need to know?

- Changes to Caregiver Designations are limited to once every six months.
- Complimentary parking passes are valid for one-time use only (i.e., no in/out privileges.)
- The free and discounted parking benefits include full in/out privileges.
- Use of an electronic FOB is mandatory for registered free and discounted parking beneficiaries.
- FOBs are non-transferable. A non-refundable \$10** charge applies for each FOB or replacement.
- All parking areas are monitored by video and by staff during regular rounds of the property.
- Parking on the Perley Health property is limited to members of the Perley Health community. Parking while accessing nearby facilities is strictly prohibited. Non-compliant vehicles may be ticketed, towed and/or impounded.

**Parking rates/terms are reviewed annually and adjusted on the anniversary of a tenant's lease.

Additional information:

Visit us online at PerleyHealth.ca/parking-news for more information.

You may also visit or contact Support Services, 613.526.7170 x 2520, csantoro@perleyhealth.ca.

The Support Services office is open 8 am to 3:45 pm, Monday through Friday. The office is closed for lunch daily from Noon to 1 pm.





Parking Application Form

Please select which option you are requesting:

- Monthly Pass: \$100 per month
- Staff Payroll Deduct
- Pay-Per-Use Pass
 - 10 for \$67.02(\$6.70 per use)
 - 20 for \$123.72 (\$6.19 per use)
 - 30 for \$170.12 (\$5.67 per use)
- Discounted LTC Family Pass: \$50 per month

I am: Staff Volunteer Families and Friend Visitor LTC Resident Student

Name of Applicant (Last Name, First Name) Please Print _____
Mailing Address _____
Postal code _____ Telephone _____
License Plate # _____ Prov _____ Make & Colour _____
License Plate # _____ Prov _____ Make & Colour _____
Parking FOB# Office Use Only _____

LTC Residents, Families and Friends Section

Indicate one of the following: One Free Parking Pass Two Discounted Monthly Passes

Discounted monthly pass holders must be designated and approved by resident/POA.

Associated Residents Name, Building and Room # _____

SDM Approval:

Name Please Print _____ Signature _____ Date _____

Admission Office Approval:

Name Please Print _____ Signature _____ Date _____

1750 Russell
Road, Ottawa,
ON K1G 5Z6

613.526.7170
Fax: 613.526.7172
PerleyHealth.ca

Termination of Monthly Pass & Payroll Deduction Request

I request that my parking pass be terminated and monthly payroll deduction for parking charges also be terminated, effective: _____ Signature of Staff _____

Pass Returned: Yes No Exit Pass Given: Yes No

Lost Card

Lost Card Date Reported _____ New Card # _____ Paid _____ Receipt # _____

Important – Terms and Conditions

- Please note that a Security FOB will be issued as the physical parking pass. The FOB is non-transferable and a non-refundable deposit/replacement fee of \$10 will apply.
- A “Request for Issuance of Security FOB” form must also be completed. Pass holders are subject to Terms and Conditions outlined in the Fob request form.
- Please note pricing will be increased on an annual basis.
- For staff a notice period of **60 days** is required for cancellation of monthly passes.
- Once designated, individual holders eligible for free or discounted passes, cannot be transferred to another applicant for **6 months** from date of issue.
- Applicant can request a FOB and pick up the FOB from Support Services. The Support Services office is open 8 am to 3:45 pm, Monday through Friday. The office is closed for lunch daily from Noon to 1 pm.
- Questions/Comments:
Concetta Santoro: 613.526.7171 ext. 2520 or by email csantoro@perleyhealth.ca
- Perley Health is not responsible for loss or damage to vehicles or contents.
- By signing below, I am confirming that I have received and accepted the FOB under the above terms and conditions.

Signature of Applicant _____ Date _____

Office Use Only

Approved by: _____ Date _____

Issued by: _____ Date _____

Date Surrendered: _____ Reason: _____ Received by: _____



Request for Issuance of Security FOB

FOB#: _____

I am a (check one): Resident/Tenant Essential Care Giver/POA Client Staff/Volunteer

Last Name Applicant: _____ First Name Applicant: _____

Phone Number Applicant: _____

Resident/Tenant: Name: _____

Room/Location or Department: _____

(Please Print)

IMPORTANT – TERMS AND CONDITIONS

- Any member of the Perley Health community can purchase a FOB.
- Only one FOB is required to provide door access and for use in the Perley Health parking kiosk.
- To register for and activate a parking FOB, please visit (<https://www.perleyhealth.ca/parking-news>)
- Only the individual applicant can request a FOB and pick up the FOB from Support Services. The Support Services office is open 8 am to 3:45 pm, Monday through Friday. The office is closed for lunch daily from Noon to 1 pm.
- Only original approval signatures are accepted (no photocopies).
- There is a NON-REFUNDABLE \$10 fee for a FOB for all individuals, with the exceptions of eligible residents.
- Lost FOBs should be reported immediately to Support Services.
- A replacement fee of \$10 will be charged for all FOBs that are lost or misplaced.
- Damaged FOBs must be returned to Support Services. There is no charge for replacement.
- Each individual applicant is responsible for their FOB.
- FOBs are non-transferrable.
- FOBs permit each individual with only one entry and exit. It is not permitted to provide entry or exit to another person.
- FOBs are the property of Perley Health, and shall be returned upon resident discharge or staff departure from Perley Health, or in cases of misuse at the request of the Manager of Property Services.
- I understand that use of this FOB may result in electronic record keeping.
- By signing below, I confirm that I have received one FOB and that I will comply with all terms and conditions.
- Question/Comments: Concetta Santoro: 613.523.7171 ext. 2520 (csantoro@perleyhealth.ca)

Signature : _____

Date: _____

Received by: _____

Date: _____

Approved by: _____

Date: _____

Issued by: _____

Date: _____

Date Surrendered: _____

Reason: _____

Received by: _____

Cash

Debit

Credit

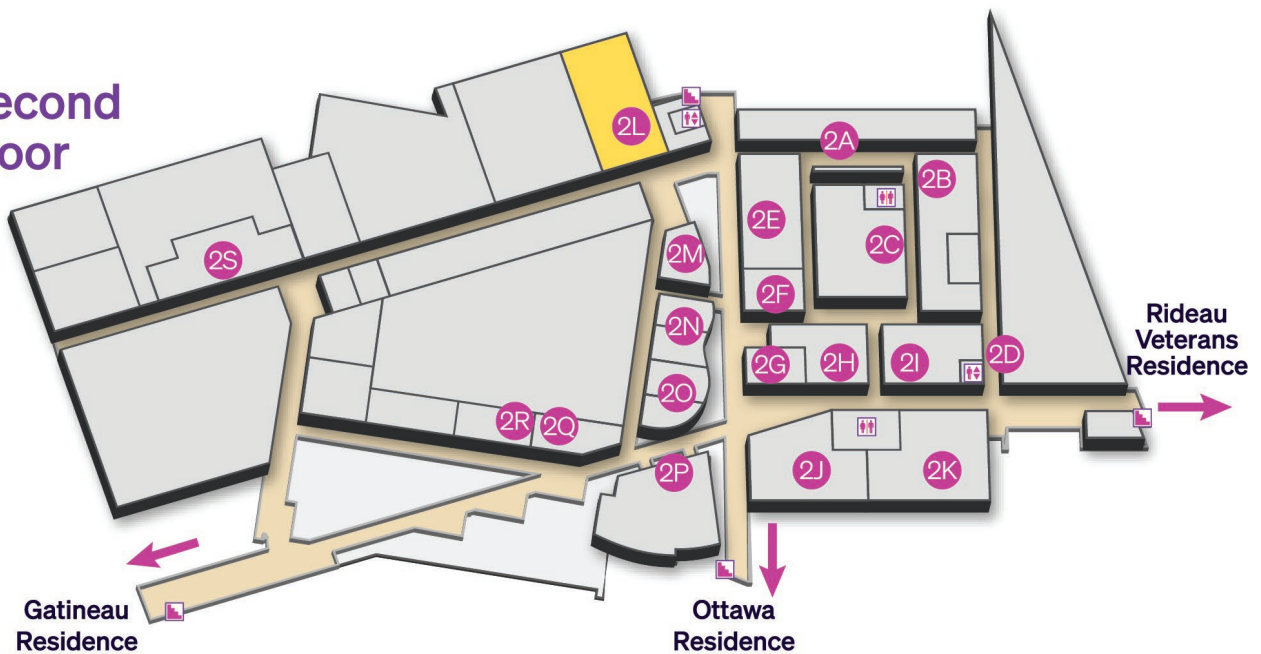
For Office Use Only

Support Services Dept. Hours:

The Support Services office is open 8 am to 3:45 pm, Monday through Friday.
The office is closed for lunch daily from Noon to 1 pm.

- Please return this signed and completed form to the Support Services.
- 2L (Support Services) on map: https://bit.ly/maps_essential_information

Second Floor



- Question/Comments:
Concetta Santoro: 613.523.7171 x 2520 (csantoro@perleyhealth.ca)